

FAQ'S

- What will the flow of foot traffic look like?
 - We will be using the North and South entrances for practices. The assigned door will be posted on the practice schedule in advance. For example, 5:00 practice would enter and exit through the South entrance. 6:15 practice would enter and exit through the North entrance.
- What will the locker rooms look like this year? How will the players socially distance?
 - Each team will have two locker rooms to spread out and socially distance.
 - We will also have X's on the benches to remind the players of 6ft for social distancing.
 - In the instance that we need even more space, there will be benches in the hallway for players to use.
- Are players to come to the rink dressed?
 - We recommend that your player comes to the rink dressed due to time constraints. If you feel that your player cannot get fully dressed in 15 minutes, please have them dressed before entering the rink.
- Can the players all be on the bench at the same time? How will the players socially distance while on the bench?
 - All the players will be on the bench at the same time. We will ask them to socially distance as space allows.
- Will there be changes to the practice schedule?
 - With the plan to use alternating entrances there will not be a need to make any changes to the practice schedules. We will have ample time to disinfect and prepare the locker rooms between uses.
- How many players will be allowed on the ice during practice?
 - Younger levels may be split into smaller groups to allow for distancing.
- Will parents be allowed in the arena to watch practices and games?
 - Practices- We recommend no more than one parent stay for practice. Parents will be restricted to the North or South area of the arena based on practice time/locker room assignments.
 - Games- At this time we are not planning to limit the number of spectators at games. We ask that everyone follow social distancing guidelines.

- Will teams still have away games? Will there be as many? What are we doing to keep our players safe when we play different teams?
 - Our committees are working hard in planning a game schedule for each team that is both safe and practical in regard to home games and travel. As of now, we will have both. In doing so, our greatest efforts will be placed on keeping our hockey families safe and healthy throughout the season. The continued development of all our players is top of our list as well. We are exploring ideas for more inner association games, controlled scrimmages, skill work, and competitions to keep things fresh and exciting for our players. Please be patient with us as our plans continue to evolve. Registering your players now will greatly improve our ability to continue to plan for our season. We will only plan to play with associations who have mitigation plans in place and will be exchanging and reviewing mitigation plans before play.

- If the COVID cases rise and the season gets cancelled early, will refunds be given?
 - We are hopeful there will be a full season of hockey. In the event the season is cancelled, refunds will be prorated and given until December 31st. After that date, no refunds will be issued.

- What are the cleaning and sanitizing procedures?
 - We plan to sanitize locker rooms in between each practice. High touch points such as doors, bathrooms, and the lobby, will be sanitized frequently.
 - We have met with cleaning professionals on the best courses of action. We have purchased a sprayer and have worked through test runs to be certain these tasks can be completed in the time we have allowed.
 - We have plans in place to limit and control the flow of traffic to minimize interactions off the ice.

- Will the concession stand be open?
 - Our plan is to have our concession stand open. We will have barriers, options for cashless payment and markings on the floor to remind families of social distancing.

- Will there be a Learn to Skate program this year?
 - Our goal is to have Learn to Skate. We are exploring options to do so. We are looking at having smaller groups, with additional sessions to accommodate.

- Will there be Open Skate? What will be done to keep it safe?
 - Our goal is to have Open Skate. We are still working on plans to keep it safe for everyone.

- Will there be equipment rental available?
 - We will offer equipment rental as we have in the past.
 - Players will be required to have their own water bottle. Please have the water bottle filled prior to practice and labeled with your players name.

- Do kids need full face plastic shields instead of the wire cages for helmets?
 - Full face plastic shields have not been scientifically proven to limit the spread of germs any more effectively than wire cages. We will not be requiring the face shield.

- Are the kids and/or coaches required to wear masks while on the ice?
 - Masks will not be required for anyone while on the ice.

- Are the kids and/or coaches required to wear masks in the lobby, locker room, or stands?
 - Yes, masks will be required in all areas of the arena except for on the ice until the state mandate is lifted. If you are not wearing a mask, we will assume you are exempt, and will not ask.

- Will there be temperature checks? What is the plan to monitor symptoms?
 - No temperature checks will be performed by anyone at the arena. We ask that parents monitor their child's health and symptoms and do not come to practice if exhibiting symptoms of COVID-19. Please use the, Parent's Guide to COVID, attachment to determine if your child is healthy enough for practice.

- What is the protocol if/when someone tests positive for COVID-19? What does this mean for that team and others?
 - If there is a positive case, the family will need to be in contact with the county health department. The county will start their process of contact tracing. The family will be asked to contact their family doctor for guidance. Our COVID-19 task force and board are still working on a full protocol for how to manage positive cases.

- Who do we report illnesses to?
 - Please contact the Parent Rep & Coach for your child's team immediately. The parent rep will then communicate with our arena manager who will send out a communication to the association to let them know about any positive COVID-19 cases. Due to HIPPA, the association cannot release the name of individuals who test positive.

- What happens if a classmate at school tests positive for COVID-19?
 - We ask you to follow county health department protocols.